

PROPOSED LOCAL PERFORMANCE INDICATORS 2009/10

Environment and Street Scene							
CURRENT LPI REFERENCE	RESPONSIBILITY	SUMMARY DEFINITION AND DIRECTION OF IMPROVING PERFORMANCE (HIGH/LOW)	RETAIN AS LPI YES / NO	2008/09 Target	Quarter 3 Performance	Proposed Target	JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR RECOMMENDATION OF LPI
JUSTIFICATION OF RESPONSIBLE DIRECTOR FOR REMOVAL OF LPI							
LPI 03	Local Strategic Partnership/Crime and Disorder Reduction Partnership	<i>People feeling safe outside after dark (LAA Indicator)</i> . The development of the new Local Area Agreement has revealed that Essex residents display disproportionate levels of fear of crime compared to actual crime statistics, and this indicator measures the percentage of people saying they feel safe outside after dark (HIGH).	No	53.90%	Year End (Place Survey)	N/A	The original Place Survey is led by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP and in respect of this indicator, by the Epping Forest Crime and Disorder Reduction Partnership.
LPI 42	John Gilbert	<i>Percentage of households served by a kerbside collection of recyclables</i> . This indicator measures the ease with which households are able to recycle (HIGH).	No	95.00%	91.35	N/A	This former Best Value Performance Indicator is currently retained as an LPI. Although it remains important that the Council strives to expand the delivery of the recycling service to as many residents' households as possible, this aspiration has generally been achieved. See proposed new LPI below.
NEW	John Gilbert	<i>Issues raised and complaints received by the Environment and Neighbourhoods Team (Enviro Crime and Rapid Response) that are responded to within three working days</i> (HIGH).	New	New	New	90.00%	Dealing with 'enviro-crime' is a key element of the corporate 'Safer, Cleaner, Greener' (SCG) initiative. The Response Vehicle is a key component of the SCG initiative and, as such, the time taken to respond to and deal with complaints and issues is of fundamental importance.
NEW	John Gilbert	<i>Implementation of formal containerised recycling facilities in flats and communal buildings</i> . This indicator is intended to replace LPI 42 above (HIGH).	New	N/A	New	95.00%	The Council has met the former Best Value Performance Indicator (currently retained as LPI 42) through the provision of sack-based facilities for any resident who wishes to participate in recycling. This indicator takes this process further through the provision of formalised containerised solutions on a site basis.